

UNION NATIONAL BANK

101 East Chicago Street, Elgin, IL 60120 ~ 847-888-7500

Frequently Asked Questions

Can I access my Union National Bank account using an ATM machine?

Your Union National Bank ATM and/or Visa/Debit card can be used at any Star or Cirrus logo ATM nationwide.

To find a Star ATM closet to you click on this link: www.star.com/?go=ATMLocator.start

To find a Cirrus ATM closet to you click on this link:

<http://www.mastercard.com/us/personal/en/cardholderservices/atmlocations/index.html>

What are Union National Bank's banking fees?

Our customer fees are below industry average – we keep our overhead low and pass along that savings to our customers. Please call or email (customercare@unbelgin.com) us to get a current copy of our fee schedule.

Can I purchase Travelers Checks at Union National Bank?

Global ATM networks allows you to use your Visa/Debit card worldwide – use this link to find an ATM wherever your travel takes you:

<http://www.mastercard.com/us/personal/en/cardholderservices/atmlocations/index.html>

If you do not have a Union National Bank Visa/Debit card, please call or email (customercare@unbelgin.com) us today and we will assist you.

When does my Union National Bank statement cycle?

Personal accounts:	15th of month
Savings accounts:	Quarterly
Junior Savers account:	Yearly
Business accounts:	End of month

How do I open an account or a CD with Union National Bank?

Call us today and we will get you started.

How do I access Union National Bank's online banking?

Go to www.unbelgin.com and simply click on the Online Banking button at the top right of the screen. If you need assistance logging in, please call or email (customercare@unbelgin.com) us.

What can I finance with Union National Bank?

Most anything that your business needs - commercial real estate purchases, build-out costs, improvement costs, equipment, land, building construction, working capital loans, and lines of credit. Though we are a commercial bank, if are a Union National Bank customer, we can assist you in finding a residential mortgage that will fit your needs.

UNION NATIONAL BANK

101 East Chicago Street, Elgin, IL 60120 ~ 847-888-7500

Frequently Asked Questions

Can I view prior months' statements online?

A statement with the prior month's information is mailed to you after the 15th of each month and you are able to view the current month's statement online at any time.

Can I download my statements?

Yes, statements can be downloaded to Quicken and Microsoft Money. Simply follow the instructions on the screen. If you have any questions, call us at 847-888-7500.