

UNION NATIONAL BANK

101 East Chicago Street, Elgin, IL 60120 ~ 847-888-7500

Frequently Asked Questions

- *Can I access my Union National Bank account using an ATM machine?*
 - Your Union National Bank ATM and/or Visa/Debit card can be used at any Star or Cirrus logo
- *What are Union National Bank's banking fees?*
 - Our customer fees are below industry average – we keep our overhead low and pass along that savings to our customers. Please call or email (customercare@unbelgin.com) us to get a current copy of our fee schedule.
- *Can I purchase Travelers Checks at Union National Bank?*
 - Global ATM networks allows you to use your Visa/Debit card worldwide If you do not have a Union National Bank Visa/Debit card, please call or email (customercare@unbelgin.com) us today and we will assist you.
- *When does my Union National Bank statement cycle?*
 - Personal accounts: 15th of month
 - Savings accounts: Quarterly
 - Junior Savers account: Yearly
 - Business accounts: End of month
- *How do I open an account or a CD with Union National Bank?*
 - Call us today and we will get you started.
- *How do I access Union National Bank's online banking?*
 - Go to www.unbelgin.com and simply click on the Online Banking button at the top right of the screen. If you need assistance logging in, please call or email (customercare@unbelgin.com) us.
- *What can I finance with Union National Bank?*
 - Most anything that your business needs - commercial real estate purchases, build-out costs, improvement costs, equipment, land, building construction, working capital loans, and lines of credit. Though we are a commercial bank, if are a Union National Bank customer, we can assist you in finding a residential mortgage that will fit your needs.
- *Can I view prior months' statements online?*
 - A statement with the prior month's information is mailed to you after the 15th of each month and you are able to view the current month's statement online at any time.

- *Can I download my statements?*
 - Yes, statements can be downloaded to Quicken and Microsoft Money. Simply follow the instructions on the screen. If you have any questions, call us at 847-888-7500.